

Complaint protocol

The Complainer:

Name:

Address:

Telephone:

Email:

Supplier: INFOCAR a.s., Račianska 30/A, 831 02 Bratislava IČO: 35773090

Date of sale: **Order number:**

Designation of the claimed goods:

Manufacturing/serial number:

Description of the defect:

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Contents of the package at handover:

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Warning: Always submit the goods for a claim complete, including accessories, to avoid extending the claim period.

Preferred method of handling the complaint:

repair:

replacement:

refund of the purchase price:

Acc. No. (IBAN form) to which you wish to send payment:

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date and signature of the Complainer